



COVID-19 MEMORANDUM TO PATIENTS

March 13, 2020

The Center for Neurosciences works to be prepared for all types of infectious diseases such as flu or coronavirus. We want you to know more about our proactive steps to prepare. As part of these steps, we are asking that you please avoid bringing other people with you to your appointment unless it is necessary.

Since our specialists do not treat patients with acute respiratory infections, our policy is that no patients with fever and cough will be seen. We will help you reschedule the appointment. Please call us at 520.795.7750 or send a request via the Patient Portal.

Please note that special exceptions will be made for patients undergoing radiation therapy. If you are a patient who is receiving radiation therapy, please address any concerns with your radiation therapy team.

What to Expect

- **Notification.** Confirmation messaging and entrance signage will be informing patients that CNS is instituting restrictions on evaluating patients who are acutely ill with respiratory symptoms such as fever, cough and shortness of breath.
- **Identification.** Patients are being screened at check-in for known COVID-19 symptoms and risk factors – fever, cough and shortness of breath. Our entrance signage also asks patients with these symptoms not to enter the building. All patients will have temperature taken when vitals are obtained. Patients with fever will not be seen and will be asked to reschedule their appointments.
- **Isolation.** Patients who are coughing will immediately be offered a mask and will be placed in a private room as soon as possible. Patients who do not comply will not be seen.

What You Can Do

Protect yourself

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.

We are working to keep our patients and our community safe and healthy.